



AT&T 3G Sunset Impacts to AirLink® LTE Routers

OVERVIEW

DATE ISSUED:	August 23, 2021												
ISSUED BY:	Sierra Wireless Product Management												
PRODUCTS AFFECTED:	AirLink® Products												
FOR DISTRIBUTION TO:	All AirLink® Customers												
	<p>AT&T announced that their 3G network sunset process will commence on February 22, 2022 and will impact many LTE devices including routers:</p> <ul style="list-style-type: none"> “AT&T will decommission our 3G (UMTS and HSPA) networks on February 22, 2022. While this action will cause all 3G only devices to stop operating, it will also impact some LTE capable devices.” <p>Read the full AT&T bulletin here:</p> <ul style="list-style-type: none"> https://iotdevices.att.com/att-iot/3GSunset.aspx <p>Soon after February 22, 2022, without a firmware upgrade, select AirLink RV55/LX40/LX60 LTE routers will cease to connect to the AT&T network due to the AT&T network changes.</p> <p>Select AirLink RV55/LX40/LX60 LTE routers will require an ALEOS update prior to February 22, 2022 or these routers will go off air and will require a site visit to restore connectivity. AirLink LTE routers that require an ALEOS upgrade are:</p> <table border="1"> <thead> <tr> <th>Impacted AirLink Routers</th> <th>SKUs</th> </tr> </thead> <tbody> <tr> <td>RV55 North America (WP7610)</td> <td>1104335 1104334 Wi-Fi</td> </tr> <tr> <td>LX40 North America GENERIC (WP7603)</td> <td>1104178 1104179 Wi-Fi</td> </tr> <tr> <td>LX40 North America (WP7610)</td> <td>1104579 1104573 Wi-Fi</td> </tr> <tr> <td>LX60 North America GENERIC (WP7603)</td> <td>1103826 1103827 Wi-Fi</td> </tr> <tr> <td>LX60 North America (WP7610)</td> <td>1104580 1104572 Wi-Fi/GNSS 1104493 Telemetry</td> </tr> </tbody> </table>	Impacted AirLink Routers	SKUs	RV55 North America (WP7610)	1104335 1104334 Wi-Fi	LX40 North America GENERIC (WP7603)	1104178 1104179 Wi-Fi	LX40 North America (WP7610)	1104579 1104573 Wi-Fi	LX60 North America GENERIC (WP7603)	1103826 1103827 Wi-Fi	LX60 North America (WP7610)	1104580 1104572 Wi-Fi/GNSS 1104493 Telemetry
Impacted AirLink Routers	SKUs												
RV55 North America (WP7610)	1104335 1104334 Wi-Fi												
LX40 North America GENERIC (WP7603)	1104178 1104179 Wi-Fi												
LX40 North America (WP7610)	1104579 1104573 Wi-Fi												
LX60 North America GENERIC (WP7603)	1103826 1103827 Wi-Fi												
LX60 North America (WP7610)	1104580 1104572 Wi-Fi/GNSS 1104493 Telemetry												



	<p>AirLink routers that are unaffected are:</p> <ul style="list-style-type: none">• All GX440/GX450 SKUs• All ES440/ES450 SKUs• All RV50/RV50X SKUs• All RV55 LTE-A Pro SKUs• All MP70 SKUs• All MG90 SKUs• All XR Series SKUs <p>We will provide a new ALEOS release in Q4 2021 that addresses the AT&T network configuration change that must be deployed on the impacted RV55/LX40/LX60 LTE router variants prior to February 22, 2022.</p> <p>We will provide an update on the availability of the new ALEOS release by October 1, 2021.</p>
--	--

PRODUCT SUPPORT

WHEN IS THIS UPDATE AVAILABLE:	<p>New ALEOS firmware for the impacted RV55/LX40/LX60 LTE routers will be available on ALMS/AMM and the Source in Q4 2021.</p> <p>Beginning in Q4 2021, all newly manufactured AirLink LX40/60/RV55 routers will ship from the factory with upgraded ALEOS firmware and will not need a field upgrade.</p>
---------------------------------------	--

CONTACT

SUPPORT:	<p>support@sierrawireless.com https://source.sierrawireless.com/</p>
-----------------	---

REVISION HISTORY

23-AUG-2021	Initial Release
--------------------	-----------------