



# End of Sale Announcement: GX450

## OVERVIEW

<b>DATE ISSUED:</b>	September 30th, 2019
<b>ISSUED BY:</b>	Sierra Wireless Enterprise Solutions Product Management
<b>PRODUCTS AFFECTED:</b>	GX450 Series Gateways
<b>VARIANTS AFFECTED:</b>	GX450 Gateways – All variants
<b>FOR DISTRIBUTION TO:</b>	General Distribution
<b>SUMMARY:</b>	<p>Sierra Wireless announces the last time buy and last time ship date for the GX450 Series Gateways. This notice contains all relevant milestones and dates for the affected products.</p> <p>The Sierra Wireless <a href="#">AirLink® RV55</a>, with LTE Advanced Pro, is superseding the GX450 and is available as a functional replacement for GX450.</p>
<b>MIGRATION:</b>	<p>RV55 is the successor product to GX450 offering superior performance whilst utilizing the same operating system and physical connectors, aiding migration from GX450 to RV55.</p> <p>The key technical differences of RV55 compared to GX450 are:</p> <ul style="list-style-type: none"> <li>- RV55 is an LTE Advanced Pro product, offering up to 6x LTE downlink and 3x uplink speed.</li> <li>- RV55 offers additional LTE bands and removes 2G EDGE &amp; EVDO support.</li> <li>- RV55 offers a Wi-Fi variant with Dual 2.4/5 GHz 802.11ac radios.</li> <li>- RV55 offers dual serial interfaces, supported via an optional accessory Y-cable (Part#6001238).</li> <li>- RV55 is a more compact device than the GX450.</li> </ul> <p>An optional accessory bracket (Part# 6001252) is available for RV55 to match the GX450 bolt pattern.</p>

## PRODUCTION MILESTONES

<b>AFFECTED MODELS:</b>	GX450 ( <b>Wi-Fi</b> variant) including accessory Wi-Fi X-Card (6000624)
<b>LAST TIME BUY:</b>	<b>31-DEC-2019</b> The product cannot be ordered from Sierra Wireless after this date.
<b>LAST TIME SHIP:</b>	<b>30-JUN-2020</b> The last possible ship date that can be requested from Sierra Wireless.
<b>REASON</b>	Component Obsolescence
<b>AFFECTED MODELS:</b>	GX450 ( <b>Base</b> variant)
<b>LAST TIME BUY:</b>	<b>31-MAR-2020</b> The product cannot be ordered from Sierra Wireless after this date.
<b>LAST TIME SHIP:</b>	<b>30-JUN-2020</b> The last possible ship date that can be requested from Sierra Wireless.
<b>REASON:</b>	Superseded by AirLink RV55



<b>AFFECTED ACCESSORIES</b>	<ul style="list-style-type: none"> <li>• GX450 <b>Wi-Fi X-Card</b> (6000624) is end of sale in line with the GX450 Wi-Fi model.</li> <li>• GX450 <b>I/O &amp; Dual Serial X-Card</b> (6000625) remains available while stocks last.</li> <li>• GX450 <b>Dual Ethernet X-Card</b> (6000626) remains available while stocks last.</li> <li>• DC Cable (2000522) remains in production.</li> </ul>
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## PRODUCT SUPPORT AND MAINTENANCE

<b>ACTIVE SOFTWARE MAINTENANCE PHASE:</b>	<b>FROM 1-JUL-2020 TO 30-JUN-2021</b> During this phase, device software will be actively maintained. Software releases will contain bug fixes and security patches only, no new features will be deployed. Following Active Software Maintenance, the products move to Critical Software Maintenance (see below).
<b>CRITICAL SOFTWARE MAINTENANCE PHASE:</b>	<p><b>FROM 1-JUL-2021 TO 30-JUN-2023</b> During this phase, new device software will be released if a Critical software issue or security vulnerability is discovered.</p> <p>A software issue is deemed to be Critical if it causes the Sierra Wireless product or service to become systemically unavailable or unresponsive, and there is no available resolution or workaround.</p> <p>A security vulnerability is deemed to be Critical if it scores 9 or 10 on the Common Vulnerability Scoring System Version 3.0 (CVSSv3) as determined by Sierra Wireless.</p>
<b>END OF SOFTWARE MAINTENANCE:</b>	<b>30-JUN-2023</b> No new device software will be released after this date.
<b>END OF STANDARD PRODUCT WARRANTY:</b>	<b>30-JUN-2023</b> End of standard product warranty period for devices shipped on the last time ship date.
<b>END OF EXTENDED PRODUCT WARRANTY:</b>	<b>30-JUN-2025</b> End of extended warranty period (optional) for devices shipped on the last time ship date. Subject to availability, product may be substituted with a suitable alternative during this period.
<b>END OF REPAIRS:</b>	<b>30-JUN-2025</b> The last date to receive product repairs for devices out of warranty. Subject to availability.

## CONTACT

<b>SALES:</b>	<a href="http://www.sierrawireless.com/sales">www.sierrawireless.com/sales</a> 1-877-687-7795
<b>CUSTOMER SUPPORT:</b>	<a href="https://www.sierrawireless.com/support">https://www.sierrawireless.com/support</a>


## REVISION HISTORY

<b>Sep 30th, 2019</b>	Rev1: Initial announcement
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## AFFECTED PART NUMBERS

MODEL	MODEL DESCRIPTION	PART No.	SUGGESTED REPLACEMENT	PART No.
<b>GX450 Base</b>	GX450, VERIZON, DC	1102326	RV55 LTE-A Pro, NA	1104303
	GX450, AT&T, DC	1102363		
	GX450, NA GENERIC, DC	1102371		
	GX450, SPRINT, DC	1102367		
	GX450, INTL, DC	1102375	RV55 LTE-A Pro, GLOBAL	1104332
<b>GX450 Wi-Fi</b>	GX450, VERIZON, DC; Wi-Fi	1102360	RV55 LTE-A Pro, NA, Wi-Fi	1104302
	GX450, AT&T, DC; Wi-Fi	1102364		
	GX450, NA GENERIC, DC; Wi-Fi	1102372		
	GX450, SPRINT, DC; Wi-Fi	1102368		
	GX450, INTL, DC; Wi-Fi	1102376	RV55 LTE-A Pro GLOBAL, Wi-Fi	1104331
<b>GX450 I/O and Dual Serial</b>	GX450, VERIZON, DC; I/O	1102362	RV55 LTE-A Pro, NA	1104303
	GX450, AT&T, DC; I/O	1102366	with Dual Serial Y-cable (6001238)	+ 6001238
	GX450, NA GENERIC, DC; I/O	1102374		
	GX450, SPRINT, DC; I/O	1102370		
	GX450, INTL, DC; I/O	1102378	RV55 LTE-A Pro, GLOBAL with Dual Serial Y-cable (6001238)	1104332 + 6001238
<b>GX450 Dual Ethernet</b>	GX450, VERIZON, DC; ETHERNET	1102361	MP70 LTE-A Pro, NA	1104071
	GX450, AT&T, DC; ETHERNET	1102365		
	GX450, NA GENERIC, DC; ETHERNET	1102373		
	GX450, SPRINT, DC; ETHERNET	1102369		
	GX450, INTL, DC; ETHERNET	1102377	MP70 LTE-A Pro, GLOBAL	1104072

 These GX variants stopped shipping in Dec 2018. They are shown here to illustrate the migration path for all variants of GX450