



End of Sale Announcement: LX40 Verizon, NA Generic & LPWA

OVERVIEW

DATE ISSUED:	Aug 25, 2021
ISSUED BY:	Sierra Wireless Enterprise Solutions Product Management
PRODUCTS AFFECTED:	LX40 Routers
VARIANTS AFFECTED:	LX40 Routers – Verizon, NA Generic & LPWA variants
FOR DISTRIBUTION TO:	General Distribution
SUMMARY:	<p>Sierra Wireless announces the last time buy and last time ship date for the LX40 Routers – Verizon, NA Generic & LPWA variants. This notice contains all relevant milestones and dates for the affected products.</p> <p>The AirLink® Essential Series - LX40 NA SKU (<i>already in production</i>) is available as a functional replacement. This new LX40 NA SKU combines the LTE bands of two existing SKUs: Verizon and NA Generic.</p>

PRODUCTION MILESTONES

AFFECTED MODELS:	LX40 (Verizon, NA Generic & LPWA variants)
LAST TIME BUY:	31-DEC-2021 The product cannot be ordered from Sierra Wireless after this date.
LAST TIME SHIP:	30-JUN-2022 The last possible ship date that can be requested from Sierra Wireless.
REASON:	Superseded by AirLink LX40 – NA SKU variant (<i>already in production</i>).

OTHER MODELS:	LX40 EMEA and AUS/NZ (<i>Base and Wi-Fi</i> variants)
STATUS:	Remain in production

PRODUCT SUPPORT AND MAINTENANCE

ACTIVE SOFTWARE MAINTENANCE PHASE:	FROM 1-JUL-2022 TO 30-JUN-2023 During this phase, device software will be actively maintained. Software releases will contain bug fixes and security patches only, no new features will be deployed. Following Active Software Maintenance the products move to Critical Software Maintenance (see below).
CRITICAL SOFTWARE MAINTENANCE PHASE:	FROM 1-JUL-2023 TO 30-JUN-2025 During this phase, new device software will be released if a Critical software issue or security vulnerability is discovered.



	<p>A software issue is deemed to be Critical if it causes the Sierra Wireless product or service to become systemically unavailable or unresponsive, and there is no available resolution or workaround.</p> <p>A security vulnerability is deemed to be Critical if it scores 9 or 10 on the Common Vulnerability Scoring System Version 3.0 (CVSSv3) as determined by Sierra Wireless.</p>
END OF SOFTWARE MAINTENANCE:	30-JUN-2025 No new device software will be released after this date.
END OF STANDARD PRODUCT WARRANTY:	30-JUN-2025 End of standard product warranty period for devices shipped on the last time ship date.
END OF EXTENDED PRODUCT WARRANTY:	30-JUN-2027 End of extended warranty period (optional) for devices shipped on the last time ship date. Subject to availability, product may be substituted with a suitable alternative during this period.
END OF REPAIRS:	30-JUN-2027 The last date to receive product repairs for devices out of warranty. Subject to availability.

CONTACT

SALES:	www.sierrawireless.com/sales 1-877-687-7795
CUSTOMER SUPPORT:	https://www.sierrawireless.com/support

REVISION HISTORY

AUG 25, 2021	Rev1: Initial announcement
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AFFECTED PART NUMBERS

PART No.	MODEL DESCRIPTION	SUGGESTED REPLACEMENT	PART No.
1104176	LX40, VERIZON, DC	LX40, NA, DC LX40, NA, Wi-Fi	1104579 1104573
1104177	LX40, VERIZON, Wi-Fi		
1104178	LX40, NA GENERIC, DC		
1104179	LX40, NA GENERIC, Wi-Fi		
1104180	LX40 LTE-M/NB-IoT, GLOBAL	RV55 LTE-M/NB-IoT, GLOBAL	1104333