



End of Sale Announcement: ES450

OVERVIEW

DATE ISSUED:	Aug 25, 2021
ISSUED BY:	Sierra Wireless Enterprise Solutions Product Management
PRODUCTS AFFECTED:	ES450 Series Gateways
VARIANTS AFFECTED:	ES450 Gateways – ALL variants
FOR DISTRIBUTION TO:	General Distribution
SUMMARY:	<p>Sierra Wireless announces the last time buy and last time ship date for the ES450 Series Gateways. This notice contains all relevant milestones and dates for the affected products.</p> <p>The AirLink® Essential Series Routers LX60 is available as a functional replacement for ES450 Gateway.</p>
MIGRATION:	LX60 is the successor product to ES450 offering superior performance whilst utilizing the same operating system, physical connectors and bolt pattern, aiding migration from ES450 to LX60.

PRODUCTION MILESTONES

AFFECTED MODELS:	ES450 (ALL variants)
LAST TIME BUY:	31-DEC-2021 The product cannot be ordered from Sierra Wireless after this date.
LAST TIME SHIP:	30-JUN-2022 The last possible ship date that can be requested from Sierra Wireless.
REASON:	Superseded by AirLink LX60

PRODUCT SUPPORT AND MAINTENANCE

ACTIVE SOFTWARE MAINTENANCE PHASE:	FROM 1-JUL-2022 TO 30-JUN-2023 During this phase, device software will be actively maintained. Software releases will contain bug fixes and security patches only, no new features will be deployed. Following Active Software Maintenance the products move to Critical Software Maintenance (see below).
CRITICAL SOFTWARE MAINTENANCE PHASE:	FROM 1-JUL-2023 TO 30-JUN-2025 During this phase, new device software will be released if a Critical software issue or security vulnerability is discovered. A software issue is deemed to be Critical if it causes the Sierra Wireless product or service to become systemically unavailable or unresponsive, and there is no available resolution or workaround.



	A security vulnerability is deemed to be Critical if it scores 9 or 10 on the Common Vulnerability Scoring System Version 3.0 (CVSSv3) as determined by Sierra Wireless.
END OF SOFTWARE MAINTENANCE:	30-JUN-2025 No new device software will be released after this date.
END OF STANDARD PRODUCT WARRANTY:	30-JUN-2025 End of standard product warranty period for devices shipped on the last time ship date.
END OF EXTENDED PRODUCT WARRANTY:	30-JUN-2027 End of extended warranty period (optional) for devices shipped on the last time ship date. Subject to availability, product may be substituted with a suitable alternative during this period.
END OF REPAIRS:	30-JUN-2027 The last date to receive product repairs for devices out of warranty. Subject to availability.

CONTACT

SALES:	www.sierrawireless.com/sales 1-877-687-7795
CUSTOMER SUPPORT:	https://www.sierrawireless.com/support

REVISION HISTORY

AUG 25, 2021	Rev1: Initial announcement
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AFFECTED PART NUMBERS

PART No.	MODEL DESCRIPTION	SUGGESTED REPLACEMENT	PART No.
1102383	ES450, VERIZON, DC	LX60, NA, DC LX40, NA, DC	1104580 1104579
1102384	ES450, AT&T, DC		
1102386	ES450, NA GENERIC, DC		
1102385	ES450, SPRINT, DC		
1102387	ES450, INTL, DC	LX60, EMEA, DC LX60, AU&NZ, DC LX40, EMEA, DC LX40, AU&NZ, DC	1104046 1104048 1104181 1104183

 This ES variant stopped shipping in Dec 2018. It is shown here to illustrate the migration path for all variants of ES450