ACM Implementation - Single Instance, Remote Deployment

Overview	Sierra Wireless' ACM Implementation service provides for integration of the AirLink Connection Manager into the enterprise network in a single instance configuration. This offering does not include any travel costs, and all installation, configuration and training is done remotely. Remote access to the ACM is required.
Travel Costs[i]	N/A
Estimated Duration	3 – 5 Days
What's Included	**Network Design Session** • Mobile network subnet/address planning • Static routing requirements **ACM Installation** • Define network interfaces (inside and outside interfaces) • Define static routing to/from mobile/enterprise segments • Configure ACM internal firewall • Syslog Configuration (for remote logging) • If deployed on a VM, guidance on the VM server configuration • Guidance on premise firewall requirements **IPsec VPN Configuration** • Define general configuration parameters (ESP/IKE Groups, interfaces) • Pilot fleet peer configurations on ACM (local end) • Pilot gateway configurations for IPsec VPN (remote end) • Up to 3 AirLink devices **Customer Training** • Configuring VPN peers on ACM (local end) • Configuring VPN on gateways (remote end) • Troubleshooting VPNs **Documentation**
What's Not Included	• Redundancy and/or High Availability on the ACM • Dynamic routing protocols • VM server configuration • Configuration of non-Sierra Wireless equipment such as laptops, firewalls, VPN concentrators or routers outside of providing guidance for proper integration and interoperability with the AirLink devices
Prerequisites	• Completion of the *ACM Configuration Information Form* • Review of the *ACM Network Diagram* • 50% deposit is required for all Professional Services engagements prior to project kick-off

Overview	Sierra Wireless' ACM Implementation service provides for integration of the AirLink Connection Manager into the enterprise network in a primary/backup configuration. Sierra Wireless Professional Services personnel will be on-site for the deployment.
Travel Costs[i]	Included
Estimated Duration	5 – 7 Days
What's Included	**Network Design Session** • Mobile network subnet/address planning • Static routing requirements **ACM Installation** • Define network interfaces (inside and outside interfaces) • Define static routing to/from mobile/enterprise segments • Configure ACM internal firewall • Syslog Configuration (for remote logging) • Implement Redundancy or High Availability configuration (VRRP, DNS Load Balancing, etc.) • If deployed on a VM, guidance on the VM server configuration • Guidance on premise firewall requirements • Dynamic Routing Protocols (if required) **IPsec VPN Configuration** • Define general configuration parameters (ESP/IKE Groups, interfaces) • Pilot fleet peer configurations on ACM (local end) • Pilot gateway configurations for IPsec VPN (remote end) • Up to 10 AirLink devices **Customer Training** • Configuring VPN peers on ACM (local end) • Configuring VPN on gateways (remote end) • Troubleshooting VPNs **Documentation**
What's Not Included	• VM server configuration • Physical equipment or hardware installations • Configuration of non-Sierra Wireless equipment such as laptops, firewalls, VPN concentrators or routers outside of providing guidance for proper integration and interoperability with the AirLink devices
Prerequisites	• Completion of the *ACM Configuration Information Form* • Review of the *ACM Network Diagram* • 50% deposit is required for all Professional Services engagements prior to project kick-off

Contact Us

By Phone: (919) 942-4214
By Email: info@usatcorp.com