

AM/AMM Implementation - Single Instance, Remote Deployment

Overview	Sierra Wireless' AM/AMM Implementation service provides for configuration of the AM or AMM and integration into the enterprise network. This offering does not include any travel costs, and all installation, configuration and training is done remotely. Remote access to the AM/AMM is required.
Travel Costsⁱⁱ	N/A
Estimated Duration	3 – 5 days
What's Included	<p>AM/AMM Installation</p> <ul style="list-style-type: none"> • Network Interface • SMTP configuration (for emailing alerts, reports) • Server integration into customer network • Guidance on the VM server configuration (if deployed as VM) • Guidance on premise firewall requirements <p>AM/AMM Configuration</p> <ul style="list-style-type: none"> • Customize AM/AMM Dashboard view • Setup Administrative User <p>Customer Training (up to 2 hours)</p> <ul style="list-style-type: none"> • AM or AMM overview • Managing <ul style="list-style-type: none"> ○ Groups ○ Users ○ Thresholds • Configuration Management • Software Distribution • Report overview • Remote Gateway Access <p>Documentation</p>
What's Not Included	<ul style="list-style-type: none"> • More than one network interface on the AM/AMM server • More than one AM/AMM server • VM server configuration • Configuration of non-Sierra Wireless equipment such as laptops, firewalls, VPN concentrators or routers outside of providing guidance for proper integration and interoperability with the AirLink devices • Configuration of AirLink devices
Prerequisites	<ul style="list-style-type: none"> • Completion of the <i>AM/AMM Configuration Information Form</i> • Review of the <i>AM/AMM Network Diagram</i> • 50% deposit is required for all Professional Services engagements prior to project kick-off

Contact Us

By Phone: (919) 942-4214
By Email: info@usatcorp.com

