AM/AMM Implementation - Single Instance, Onsite Deployment

Overview	Sierra Wireless' AM/AMM Implementation service provides for configuration of the AirLink Manager or AirLink Mobility Manager and integration into the enterprise network. Sierra Wireless Professional Services personnel will be on-site for the deployment.
Travel Costs[i]	Included
Estimated Duration	3 – 5 Days

What's Included	**AM/AMM Installation**
	
	• Network Interface
	• SMTP configuration (for emailing alerts, reports)
	• Server integration into customer network
	• Guidance on the VM server configuration (if deployed as VM)
	• Guidance on premise firewall requirements
	
	AM/AMM Configuration
	
	• Customize AM/AMM Dashboard view
	• Setup Administrative User
	
	Customer Training (up to 2 hours)
	
	• AM or AMM overview
	• Managing
	   o Groups
	   o Users
	   o Thresholds
	• Configuration Management
	• Software Distribution
	• Report overview
	• Remote Gateway Access
	
	Documentation

What's Not Included	• More than one network interface on the AM/AMM server • More than one AM/AMM server • VM server configuration • Physical equipment or hardware installations • Configuration of non-Sierra Wireless equipment such as laptops, firewalls, VPN concentrators or routers outside of providing guidance for proper integration and interoperability with the AirLink devices • Configuration of AirLink devices
Prerequisites	• Completion of the *AM/AMM Configuration Information Form* • Review of the *AM/AMM Network Diagram* • 50% deposit is required for all Professional Services engagements prior to project kick-off

Contact Us

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AM/AMM Implementation - Up to 3 Instances, Remote Deployment

Overview	Sierra Wireless' AM/AMM Implementation service provides for the configuration of up to three (3) of the AM or AMM servers and integration into the enterprise network. This could be configured as three primary instances, or in a primary/backup configuration for failover with a third instance for testing. Sierra Wireless Professional Services personnel will be on-site for the deployment.
Travel Costs[i]	Included
Estimated Duration	5 – 7 Days
What's Included	• All features from *AM/AMM Implementation – Single Instance, On Site Deployment* • Configuration of up to three (3) instances of AM/AMM • Database replication between AM/AMM instances (if required)
What's Not Included	• More than one network interface on the AM/AMM server • Redundant AM/AMM server (if required) • VM server configuration • Physical equipment or hardware installations • Configuration of non-Sierra Wireless equipment such as laptops, firewalls, VPN concentrators or routers outside of providing guidance for proper integration and interoperability with the AirLink devices • Configuration of AirLink devices
Prerequisites	• Completion of the *AM/AMM Configuration Information Form* • Review of the *AM/AMM Network Diagram* • 50% deposit is required for all Professional Services engagements prior to project kick-off

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