



AirLink® Manager Platform – Google Maps API Change

OVERVIEW

DATE ISSUED:	14-Jul-2023
ISSUED BY:	Sierra Wireless Product Management
PRODUCTS AFFECTED:	<ul style="list-style-type: none">• AirLink Manager (AM)• AirLink Mobility Manager (AMM)
FOR DISTRIBUTION TO:	All Sierra Wireless AM/AMM Customers
	<p>Sierra Wireless' AM/AMM management system integrates Google Maps functionality to provide several map-based reports and other features.</p> <p>Google is releasing a new version of their Google Maps API (v3.54) in mid-August 2023. At that time, some AM/AMM map-based reports (e.g., Coverage Trails) will no longer display due to compatibility issues. This issue will not affect the Map or Tracker features of AM or AMM.</p> <p>We are providing a permanent solution to this issue in AM/AMM 2.17.5. As 2.17.5 will not be released until after the August 2023 deadline, this bulletin provides directions that customers can follow to implement a temporary workaround on the AM/AMM. This workaround is supported until April 2024, after which it will require the permanent fix to AM/AMM that is delivered in AM/AMM 2.17.5. We encourage all customers to upgrade to AM/AMM 2.17.5 as soon as it is available.</p>

PRODUCT SUPPORT

WHEN IS THIS UPDATE AVAILABLE?	Customers can update their own AM/AMM server following the instructions provided below. Customers with a current support contract can also reach out to Sierra Wireless Customer Support for assistance with making the changes.
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DETAILED INSTRUCTIONS

UPDATE INSTRUCTIONS

The procedures to update the AM/AMM is dependent on the version of the product installed. For full details, please refer to the Knowledge Base article: <https://customercommunity.sierrawireless.com/s/article/AirLink-Manager-Platform-Google-Maps-API-Change>

CONTACT

SUPPORT:

Support: <https://www.sierrawireless.com/support/>
The Source: <https://source.sierrawireless.com/>

You can sign-up to the Source for product resources and subscribe to product bulletins here: <https://www.sierrawireless.com/sso/signup>

REVISION HISTORY

14-Jul-2023

Initial Release